



south carolina
STATE LIBRARY

Budget Presentation

1500 Senate Street
Columbia, SC 29201

Statelibrary.sc.gov



2022



South Carolina State Library





Vision

The South Carolina State Library develops, supports, and sustains a thriving statewide community of learners committed to making South Carolina stronger.

Mission

We serve the people of South Carolina by supporting state government and libraries to provide opportunities for learning in a changing environment.

Strategic Directions & Goals 2021

STRATEGIC DIRECTION I-Innovation

The South Carolina State Library provides guidance for excellence in library services.

- Support training for delivery of excellence in 21st-century library service.
- Help address the disparities in the library profession.
- Identify new projects and programs to address the needs of the underserved.

STRATEGIC DIRECTION II-Collaboration

The South Carolina State Library sustains and enhances its relationships with partners and those we serve.

- Strengthen relationships and communication among libraries.
- Demonstrate how libraries are essential to educational and economic well-being.
- Facilitate informed governance and civic responsibility.

STRATEGIC DIRECTION III- Participation

The South Carolina State Library provides equitable access to information.

- Monitoring electronic resource offerings in response to changing information needs.
- Regularly review and negotiate collaborative purchases for statewide access to resources.
- Develop and deliver programs that support literacy for at-risk groups, children, and patrons who need alternative formats.

STRATEGIC DIRECTION IV-Preservation

The South Carolina State Library protects and promotes cultural heritage in the state.

- Showcase programs and resources in collaboration with other organizations to demonstrate the state's vibrant cultural assets.
- Lead a statewide digitization initiative to protect the past and build on the present.
- Curate, preserve and highlight a collection of South Carolina-related published materials.



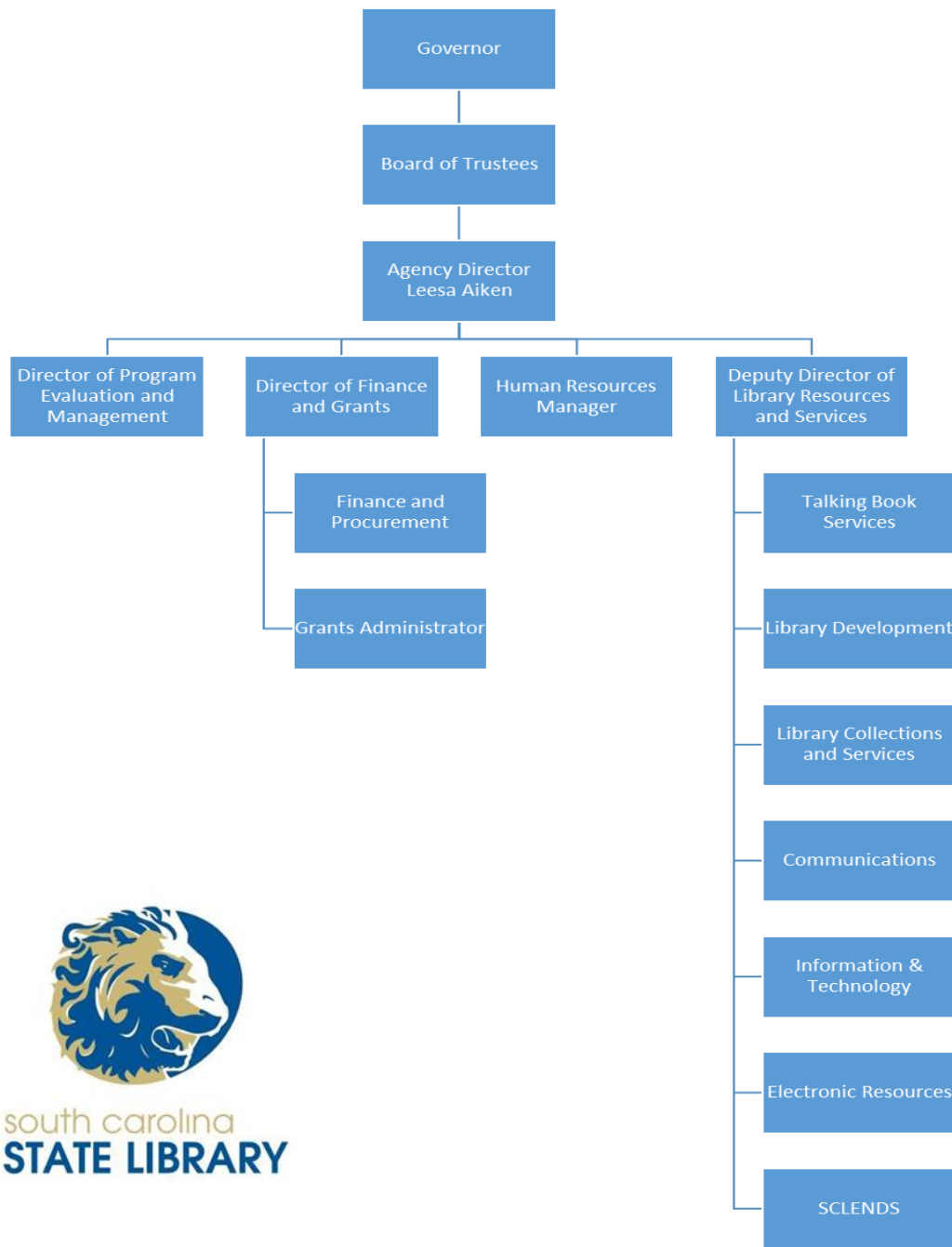
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Key Officials Attending

Leesa Aiken, Agency Director

Chris Yates, Deputy Director of Library Resources and Services

Organizational Structure





South Carolina State Library					
Position Distribution					
<u>Departments</u>	<u>Federal Current</u>	<u>Federal Vacant</u>	<u>State Current</u>	<u>State Vacant</u>	<u>Total</u>
Administration	0	0	6	1	7
Talking Book Services	0	0	6	3	9
Library Resources	9	0	8	4	21
Statewide Development	7	4	3	2	16
Totals	16	4	23	10	53

FY 23 Budget Priorities

FY23 Budget Priorities Summary					
Priority Type	Priority Title	Recurring	Non-Recurring	Total	FTE's Required
Recurring	Proviso 27.1 Change to adopt 2020 Census	\$1,193,710	\$0	\$1,193,710	0
Recurring	Aid to County Libraries - .25 per capita	\$1,143,438	\$0	\$1,143,438	0
Recurring	Aid to County Libraries - \$150,000 Min. Grant	\$1,142,162	\$0	\$1,142,162	0
Non-Recurring	Education Lottery - County Libraries	\$0	\$2,000,000	\$2,000,000	0
Totals		\$3,479,310	\$2,000,000	\$5,479,310	0

Discus for Teachers, Students, and Citizens

Discus, South Carolina's Virtual Library, is available 24/7 from home, school, the public library, or on a mobile device.



Back to school, virtually or in person, think Discus – South Carolina's Virtual Library.

- ❏ Discus has over 50 subscription databases – all accurate and appropriately vetted.
 - ❏ Discus is **advertisement-free**.
 - ❏ Discus materials can be **integrated into individual teacher Learning Management Systems**.
 - ❏ In 2021, the Discus collection had **18,181,254** retrievals of online books, academic journals, primary sources, and videos. This is an increase of over 4M retrievals!
 - ❏ Access is seamless for South Carolinians with an authentication rate of 99%.
 - ❏ We added ETV's Magic School Bus to the Discus collection two years ago. Over **265,747** videos were watched this year.
 - ❏ Additional stats:
 - ❏ ProQuest Historic Black Newspapers were accessed 6,762 times.
 - ❏ Genealogy Resources 1,065.
 - ❏ IT and Management materials 5,896 (including eBooks, videos, Learning Paths, and Playlists),
 - ❏ 205,363 EBook Central academic titles available
 - ❏ We save the state over \$32,000,000 in cost avoidance each year by negotiating and purchasing the electronic resources available in Discus and making them available to all South Carolinians.
- The Discus logo consists of two overlapping squares, one orange and one green, positioned to the left of the word "Discus" in a bold, black, sans-serif font.
- ❏ Discus added several new resources:
 - ❏ **Teaching Books** and its companion resource, Book Connections offers over 267,000 companion resources for books including author interviews.
 - ❏ Teaching Books offers classroom resources for teachers including lesson plans.
 - ❏ These resources, designed for Pre-K through 12th grade, enrich and support the learning environment with interactive content.
 - ❏ Engages students, supports educators, and strengthens student achievement by providing an introduction to topics relevant to younger grade levels.

📖 **TumbleMath** is a comprehensive collection of picture books using animation and narration to help students in K-6 learn math.



📖 TumbleMath offers lesson plans, quizzes, and fun activities that help illustrate concepts including counting, addition, subtraction, multiplication, division, geometry, and fractions.

📖 TumbleMath consists of a comprehensive collection of math stories that combine animation, narration, and sound to teach math skills.

📖 TumbleMath includes lesson plans, educational games, quizzes, and practice tests.

📖 TumbleMath is especially helpful for new or reluctant readers.

📖 TumbleMath was accessed 24,875 times – double last year.



A Service of **The Princeton Review**

Tutor.com is one-to-one tutoring provided to students in over 200 subjects.

📖 Tutors meet students where they are and provide individual attention that is not rushed or judged.

📖 Every tutoring session is personalized to the student's specific question.

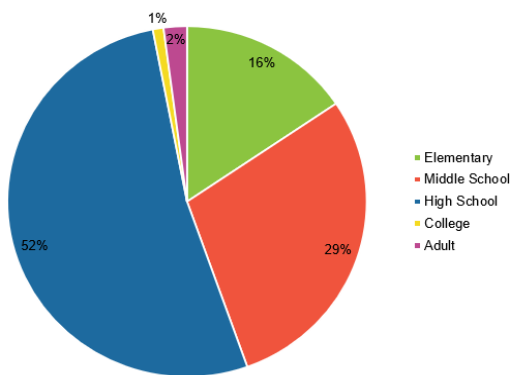
📖 Between March 2020 and October 2021, South Carolina students used 19,163 tutoring sessions through Tutor.com, with math being the most requested subject.

📖 Tutor.com includes the ACT and SAT Essentials test prep from The Princeton Review, ASVAB quizzes, and academic videos.

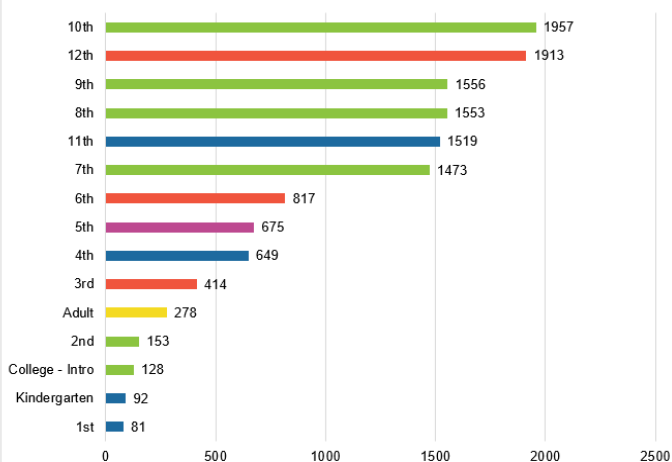
📖 Tutors are teachers, professors, doctors, and subject matter experts such as pilots.

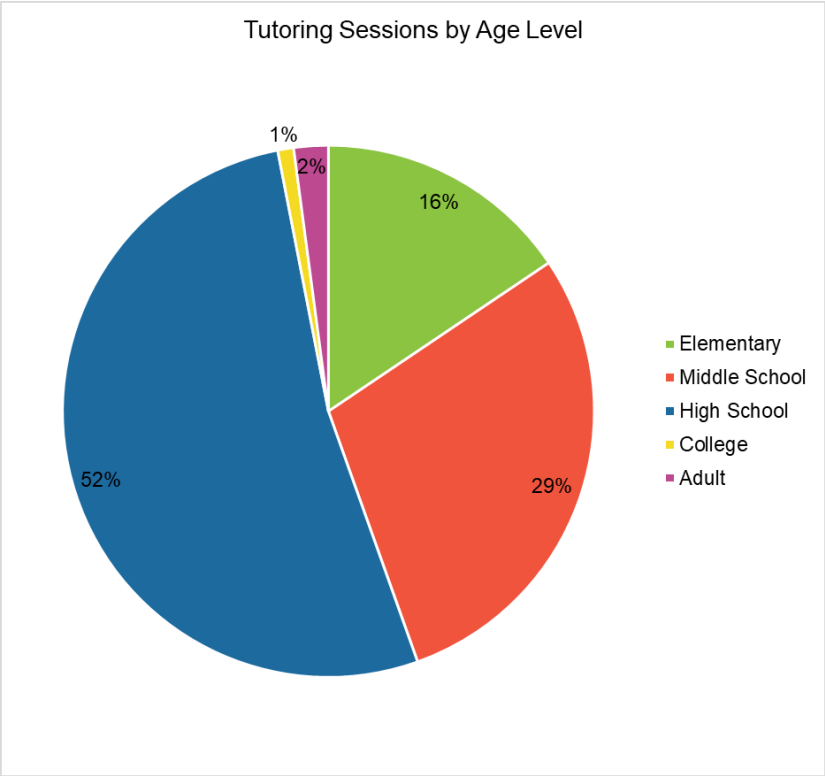
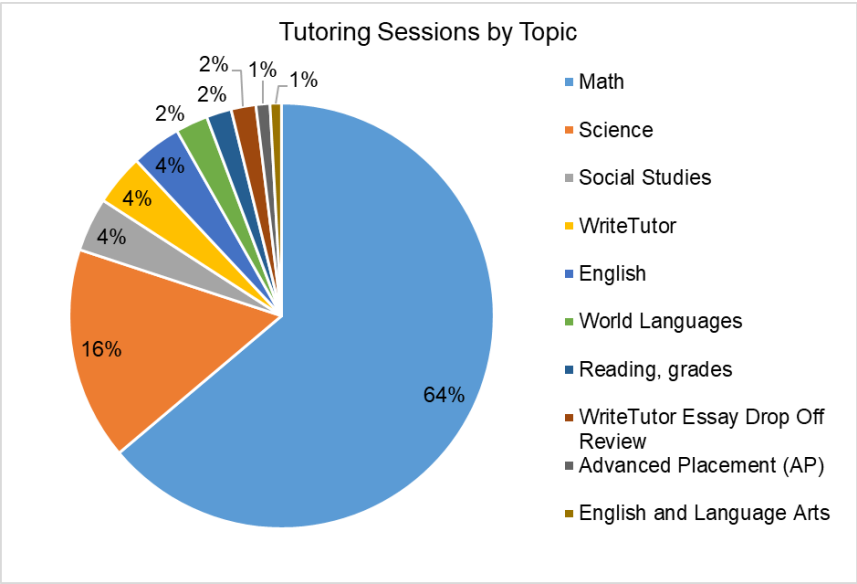
Tutor.com has been so successful that we began a partnership with the South Carolina Department of Education which includes \$1.5 million to address the academic impact and assist students. The partnership will span the next three years and is funded through the American Rescue Plan's Elementary and Secondary School Emergency Relief (ARP ESSER).

Tutoring Sessions by Age Level



Tutoring Sessions by Grade Level







Information Technology

Our information technology department supports the State Library and provides onsite technology infrastructure assistance to public libraries in South Carolina. IT staff were involved in several projects associated with public libraries:

- ✿ Remotely managed and supported approximately 12 E-rate funded projects during FY21.
- ✿ Provided technology assessments and equipment specifications to 11 Library Systems.
- ✿ Assisted Chesterfield Library with sourcing grant funds to purchase needed outdoor wireless access points to better serve the public during the COVID shutdown.

- ✿ Assisted Orangeburg Library and Orangeburg County Government with technology planning and RFP process for the new Main Library and Convention Center. Provided network equipment specs for the entire building and facilitated requesting E-rate funds for the library resulting in an anticipated \$100,000 cost avoidance for the county.
- ✿ We aided the Allendale, Hampton, Jasper Regional Library System with migrating to a new IT Managed Service Provider. Our staff also secured, cleaned, and upgraded donated PCs to replace the library system's older, outdated equipment.
- ✿ IT worked with York County Library, SEGRA, and AT&T on a network service upgrade project. Staff identified structured cabling issues at the new, under-construction Southern Georgetown branch and reallocated unused E-rate funds to address infrastructure issues.
- ✿ The IT department continued to provide information on Security Awareness training to South Carolina public library systems.

Talking Book Services

The State Library's Talking Book Services (TBS) program is a staple service for patrons who are unable to read a book in a traditional manner due to blindness, a visual difference, or a physical limitation.



The Talking Book Services program brings reading materials in digital, audio, and Braille formats straight to the homes of patrons ranging from preschoolers to centenarians. People who enroll in the program also have the option of downloading books and magazines over the Internet through the BARD online system in audio and/or Braille format.

Talking Book Services statistics for FY2021:

- 🌴 We have nearly 6,000 active patrons.
- 🌴 Our four reader advisors took 17,308 phone calls and 3,619 emails from patrons last year.
- 🌴 170,712 digital books circulated.
- 🌴 10,253 large print books circulated.
- 🌴 162 descriptive DVDs circulated.
- 🌴 Our patrons downloaded an additional **63,334** items from our system.
- 🌴 We have a reliable group of volunteers who worked 456 hours last year.
- 🌴 Our generous patrons and their families donated \$11,003 last year to the TBS program.



Throughout the pandemic, we worked to provide our patrons with exceptional customer service. We never quit; we adapted to the conditions of the pandemic and developed new methods or programs to serve our TBS patrons. Following are some examples:

- 🌴 We created mobile recording studios during the pandemic which allows volunteers to record books from anywhere in South Carolina.
- 🌴 We provide personally-tailored services through telephone consultation and referral as well as delivering materials directly to customers.
- 🌴 We continued to make individual contact with our patrons and walk them, a family member, or caregiver through the step-by-step process of downloading books.
- 🌴 We virtually hosted our 11th annual art competition for blind and visually impaired K-12 students.
- 🌴 We hosted a successful summer reading program for children and adults, who read 739 books or 1,581 hours!
- 🌴 We expanded our monthly book club for our patrons to online engagement opportunities.
- 🌴 Launched the National Library Service's "locked down smartphone" pilot program. This platform allows patrons to download books and interact with the device using voice commands.

Library Resources & Services

The Statewide Services staff assists the public, state legislators, and SC state agencies with library research, information, services, and programs. The State Library added 611 new cardholders in FY2021, with 1,666 items being circulated. Despite the pandemic, the State Library hosted 1,457 visitors in FY2021.



We introduced curbside services and Book-a-Librarian for general reference and research questions. These services allowed for Library Services staff to connect with patrons in new ways.

Our grants research classes continue to be one of our most popular training. We began offering virtual grants classes in September 2020 to meet the changing needs of our patrons. Since September 2020, the State Library has hosted 43 virtual grant appointments and 5 virtual grants research classes with 98 attendees.

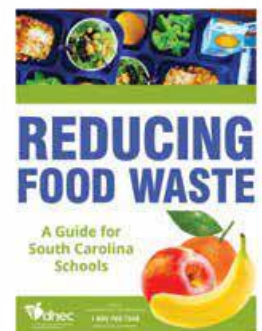
The State Library recognizes the important work that state agencies and employees do in South Carolina. We work with our state partners to recognize and promote products of value to South Carolinians. The Notable Documents Awards are an extension of that recognition, which acknowledges quality publications that are useful and represent South Carolina state government well.

Notable Documents Award winners included:



Annual Report 2020 by the South Carolina State Ports Authority. The South Carolina State Ports Authority publishes an annual report with information about the board and senior management, independent auditor report, and financial statements.

Reducing Food Waste: A Guide for South Carolina Schools written by the **South Carolina Department of Health and Environmental Control.** This paper gives tips on how school cafeterias can reduce food waste. It also lists resources and contact information for food donation, nutrition, and waste reduction.

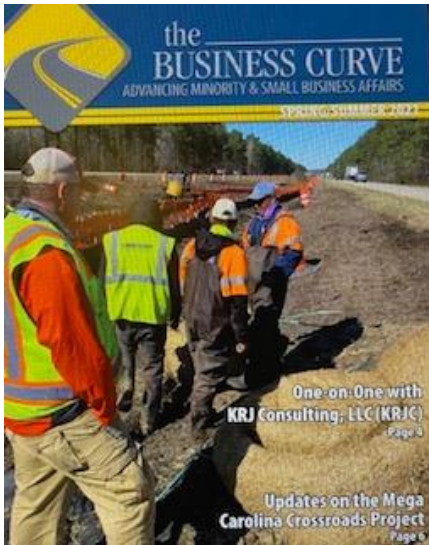


Covid-19 Testing Locations Webpages created by the **South Carolina Department of Health and Environmental Control.** This website highlights free events that are sponsored by DHEC. Most of these events have site specific pre-registration requirements and translation services available.

Digital Collections

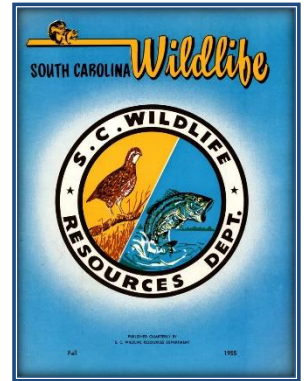
As the state's government document depository, we hold state government documents and publications such as historic documents, books, maps, and images in our repository. Our goal is to digitize all of those items.

The SC State Documents Depository (dc.statelibrary.sc.gov) provides access to 38,942 state documents, an increase of 10,050 items from last year. This year these collections had 296,380 page views, the previous year's page views totaled 162,142.



Additional digitization projects include:

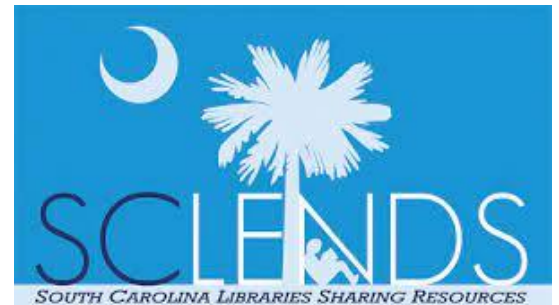
- South Carolina Department of Natural Resources to provide access to the South Carolina Wildlife Magazine. Issues dating back to 1954 are digitized and uploaded to our digital collection.
- The South Carolina State Law Enforcement Division's Crime in South Carolina 2020,
- University of South Carolina Lancaster Native American Studies Center quarterly newsletter,
- South Carolina Education Oversight Committee Kindergarten Readiness Assessment,
- South Carolina Department of Transportation's periodical "The Business Curve," and numerous other items.



Resource Sharing

SCLENDS (South Carolina Library Evergreen Network Delivery System) is a consortia group that gives patrons in 20 counties across the state access to over 2.5 million items in a shared catalog system.

- SCLENDS provides nearly 45% of the state's population with equal access to books, audio, and video materials. The State Library provides technical support and cataloging assistance to member libraries.
- Last year, over 2 million SCLENDS items were borrowed and shared. Member libraries save the costs of purchasing and processing shared materials. In FY 21 there were 167,424 active cardholders.



The **Check Out SC Backpack** program is a partnership with South Carolina Parks Recreation and Tourism to provide public libraries with backpacks full of tools and a park pass to lend to patrons so that they can get outside and explore South Carolina State Parks.



This year the State Library partnered with the Lieutenant Governor's Office on Aging and others to address the needs of older adults and their caregivers. We created four Dementia Program Kits which contain ideas, tools, and resources for library staff serving people with dementia and their caregivers. Some of the kits include "Music and Memories," and "Tales and Travel Memories Excursion to Japan."

Public Libraries!

Public libraries are gathering places, information superstores, entertainment hubs, and spaces for lifelong learning. Libraries provide equal access to information.

Despite the pandemic, there were **10,165,262** visits to South Carolina public libraries in **FY2020**, with **almost 2.5 million wireless sessions used**. Libraries held numerous outdoor story and art programs for patrons.



When schools closed due to the pandemic not all students had home MiFi devices. Several South Carolina libraries created loanable MiFi programs to help those students. Emily of Marlboro County (pictured being interviewed by the local news) completed her nursing degree by using a loanable MiFi device from the library. Emily stated without the MiFi program she would not have been able to finish school and graduate.



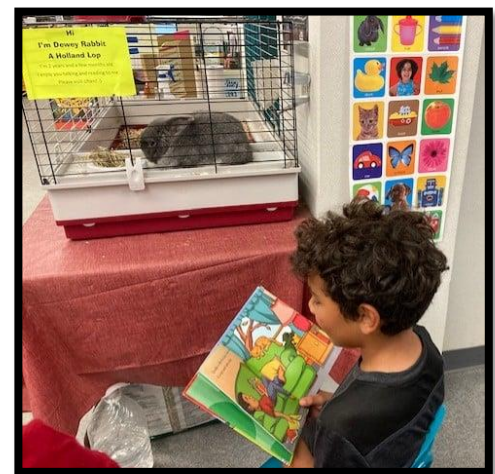
The McCormick County Library in partnership with the SC Governor's School for Agriculture (formerly the John de la Howe School) with funding from the State Library and IMLS created a collaborative program focused on plant life and farming in South Carolina. A hydroponic system was even installed in the Library! This program provides

students and library patrons with an opportunity to learn about the entire process of farming from seeding, to harvesting, to packaging lettuce. Food that is grown is used for students. The Library also hosted author, Sarah Frey to discuss her book: How I built a New Life and Saved an American Farm.



The Sumter County Library created Read, Learn, Grow Outreach Boxes, which the library will distribute. Boxes contain books, educational music and DVDs, and STEM activities to daycare centers, after-school learning centers, and adults with special needs.

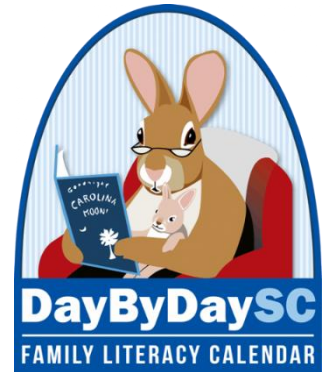
The Georgetown County Library created a Literacy Bridge for Kids, which provides at-home resources to parents and caregivers to help students in academically-challenged, rural, disadvantaged areas improve their foundational reading skills.





The Orangeburg County Library System built a new state-of-the-art library and Conference Center! In FY20, they had 135,787 visits to their library system. Their computers were used by nearly 25,000. The service population of Orangeburg County is less than 100,000 people.

Berkeley County Library System began a partnership with Roper St. Francis Healthcare to provide a South Carolina State Library Day by



Day literacy calendars to every baby born. Berkeley County Library also provides a book bag and library card for all newborns in an effort to impact early literacy and family engagement.

The Darlington County Library System used its 3D printers to make 28 face shields for staff working on the frontline with COVID-19 patients at Carolina Pines Regional Medical Center.



We awarded an LSTA grant from the Institute of Museum and Library Services (IMLS) to the Kershaw County Library. Library staff continued services by using a converted Dodge Caravan with a ramp and supplies to provide pop-up library programming, providing more than 175 outreach events. The library also instituted book giveaways at food distribution sites to offer books to families that might not otherwise be able to access them.

The Charleston County Public Library created a Mobile Creative Studio which encourages children, teens, and adults to engage in STEM-related activities, including video and photography instruments, editing software, and art and textile-building tools.

